

## QUALITY POLICY

**BREVETTI ANGELA S.r.I**, intends to pursue the objective of **Quality** with the goal of satisfying the Customer's requirements, focusing their attention on the dynamics of the company processes.

To actuate the Quality Policy, the Direction proposes the realization of the following objectives:

- Sustain the effort in the continuous improvement of the processes, particularly those that directly influence the conformity of the products and of the services that are offered;
- Implement, through everybody's contribution, a company-wide administration based on an accurate context analysis and evaluation and management of risks and opportunities, to operate with the sights on prevention and improvement;
- Spread the Culture of Quality to all company levels through the planning of training and information;
- Constantly seek the satisfaction of our own customers and the other interested parties, perceiving their needs and expectations in due time;
- Enact a constant collaboration with our primary good and service suppliers, priceless partners for the reliability of the supplied goods and/or services;
- Systematically conform to the laws and to every standard which has any impact on the product and on the service offered to the customer, and which has any influence on other affected areas;
- Constantly pursue the continuous improvement opportunities, in the regards of the Quality, Safety and Environment policies;
- Locate and handle the system and product nonconformities, through statistical indicators;
- Operate in the respect of the binding requirements demanded by the laws or by the Customer;

The aforementioned objectives are only reachable through the wholehearted effort of every one of us.

Date: 31/10/17 The Direction